

EVdirect
Power up your parking



EVdirect Privacy Policy

This Privacy Policy governs the manner in which EVdirect Inc. (Herein known as "EVdirect") collects, uses, maintains, and discloses information collected from users of EVdirect's website evolute.ca and any related products or services (collectively, the "Service"). This Privacy Policy applies to the Site and all products and services offered by EVdirect.

Personal identification information

We may collect personal identification information from users in a variety of ways, including, but not limited to, when users visit our Site, register on the Site, place an order, fill out a form, respond to a survey, or engage with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number, vehicle information, charging station information and credit card information. We will collect personal identification information from users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site-related activities.

Non-personal identification information

We may collect non-personal identification information about users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer or device, and technical information about users' means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Web browser cookies

Our Site may use "cookies" to enhance user experience. Users' web browsers place cookies on their hard drives for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies or to alert them when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

How we use collected information

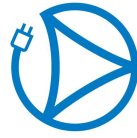
EVdirect may collect and use users' personal information for the following purposes:

- To process transactions: We may use the information users provide about themselves when paying for usage, fees, or other services. We do not share this information with outside parties except to the extent necessary to provide the service. As is necessary to provide the service, we provide payment and customer details with payment processing platform [stripe.com](https://stripe.com/en-ca/legal/privacy-center). <https://stripe.com/en-ca/legal/privacy-center>
- To send periodic emails: We may use the email address to send users information and updates pertaining to their service. It may also be used to respond to their inquiries, questions, and/or other requests.

How we protect your information

We adopt appropriate data collection, storage, and processing practices, and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

EVdirect Inc. 800 Steeprack Dr. Toronto, Ontario M3J2X2
info@evdirect.ca 416.635.6854 EVdirect.ca Evolute.ca



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Sharing your personal information

We do not sell, trade, or rent users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers for the purposes outlined above.

PIPEDA Policies

We comply with the Personal Information Protection and Electronic Documents Act (PIPEDA) and any applicable Canadian privacy laws. This means that we protect your personal information by taking reasonable security measures against risks, such as unauthorized access, collection, use, disclosure, copying, modification, disposal or destruction. If you have any concerns regarding our collection, use, or disclosure of your personal information, or if you wish to access, correct, or delete your personal information, please contact us as described below.

Changes to this privacy policy

EVdirect has the discretion to update this privacy policy at any time. When we do, we will post a notification on the main page of our Site and revise the updated date at the top of this page. We encourage users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us

If you have any questions about this Privacy Policy, the practices of this Site, or your dealings with this Site, please contact us at info@evdirect.ca or 1-855-EVOLUTE (386-5883)